

Dell Networking 310 Series Access Points

Installation Guide

The Dell 310 Series access points (W-AP314, W-AP315, W-IAP314 and W-IAP315) support IEEE 802.11ac standards for a high-performance WLAN. The access points are equipped with two single-band radios, which provide network access and monitor the network simultaneously. The access points deliver high-performance 802.11n 2.4GHz and 802.11ac 5GHz functionality, while also supporting 802.11a/b/g wireless services. Multi-user Multiple-in, Multiple-output (MU-MIMO) is enabled when operating in 5GHz mode for optimal performance.

The W-AP314 and W-AP315 access points work in conjunction with a Dell controller, while the W-IAP314 and W-IAP315 access points can be configured via the built-in virtual controller.

The 310 Series access points provides the following capabilities:

- IEEE 802.11a/b/g/n/ac wireless access point
- IEEE 802.11a/b/g/n/ac wireless air monitor
- IEEE 802.11a/b/g/n/ac spectrum analyzer
- Compatible with IEEE 802.3at (PoE+) and 802.3af (PoE)
- Support for MCS8 and MCS9
- Centralized management, configuration and upgrades
- Integrated Bluetooth Low Energy (BLE) radio

Package Contents

- 310 Series access point
- 9/16" and 15/16" Ceiling Rail Adapters
- Dell Networking 310 Series Access Points Installation Guide (this document)
- Dell Networking 310 Series Access Points Regulatory Compliance and Safety Information Guide
- Dell Networking W-Series Instant Quick Start Guide (W-IAP314 and W-IAP315 only)
- Dell Networking W-Series Instant Access Point Professional Installation Guide Supplement (W-IAP314 only)

NOTE: Inform your supplier if there are any incorrect, missing, or damaged parts. If possible, retain the carton, including the original packing materials. Use these materials to repack and return the unit to the supplier if needed.

Software

The W-AP314 and W-AP315 access points require Dell Networking W-Series AOS 6.5.0 or higher. For additional information, refer to the AOS User Guide and AOS Quick Start Guide.

The W-IAP314 and W-IAP315 remote access points require Instant 4.3.0 or higher. For additional information, refer to the Instant User Guide and Instant Quick Start Guide.

CAUTION: Dell access points are classified as radio transmission devices, and are subject to government regulations of the host country. The network administrator(s) is/are responsible for ensuring that configuration and operation of this equipment meet all regulatory standards of their country/domain. For complete list of country-approved channels and devices, refer to the Dell Networking W-Series Downloadable Regulatory Table (DRT) Release Notes at download.dell-pcw.com.

ATTENTION: Les points d'accès sont considérés comme appareils de transmission radio et sont soumis aux réglementations gouvernementales du pays dans lequel ils sont déployés. Le ou les administrateurs réseau doivent s'assurer que la configuration et le fonctionnement de cet équipement sont conformes aux normes de leurs pays. De façon plus précise, les points d'accès doivent employer des canaux adaptés à leur emplacement physique. Pour obtenir une liste complète des canaux approuvés dans votre pays, reportez-vous aux notes de version Dell Networking W-Series Downloadable Regulatory Table (DRT) à l'adresse download.dell-pcw.com.

Hardware Overview

Figure 1 LEDs



LEDs

The 310 Series access points have two LEDs that indicate the system and radio status.

The LEDs have the following three operating modes that can be selected in the system management software:

- Default mode: See the LED table below.
- Off mode: LEDs are off
- Blink mode: LEDs blink green

LED	Color/State	Meaning
System Status	Off	Device powered off
	Green- blinking*	Device booting, not ready for use
	Green- solid	Device ready for use
	Amber- solid	Device ready; Power Save mode (802.3af PoE)
	Amber- blinking	Device operating in restricted mode. Meets one of the following conditions: <ul style="list-style-type: none"> Uplink negotiated in sub-optimal speed (<1Gbps), or Ethernet radio is in non High-Throughput (HT) mode
	Green/Amber- flashing**	No software setting/network restrictions
	Red	System error condition
Radio Status	Off	Device powered off; or both radios disabled
	Green- solid	Both radios enabled in access mode
	Green- blinking	One radio enabled in access mode; other disabled
	Amber- solid	Both radios enabled in monitor mode
	Amber- blinking	One radio enabled in monitor mode; one radio disabled
	Alternating	<ul style="list-style-type: none"> Green: one radio in access mode Amber: one radio in monitor mode

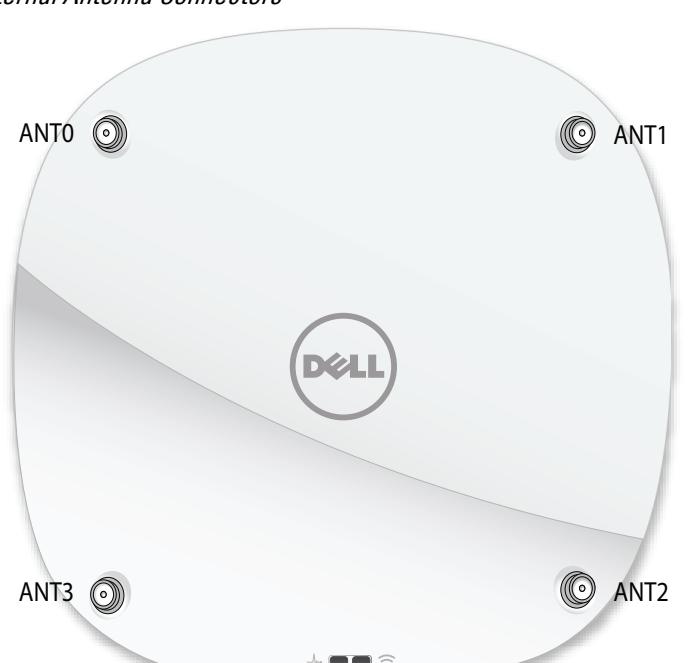
* Blinking: 1s on/1s off

**Flashing: off a fraction of a second every 2s

External Antenna Connectors

The W-AP314 and W-IAP314 access points are equipped with four external antenna connectors located on the front cover corners (see Figure 2).

Figure 2 External Antenna Connectors



Antennas ports ANT0 and ANT1 have dual band functionality and support both 2.4GHz and 5GHz, while ANT2 and ANT3 are single-band and support 5GHz only.

CAUTION: The Equivalent Isotropically Radiated Power (EIRP) levels for all external antenna devices must not exceed the regulatory limit set by the host country/domain. Installers are required to record the antenna gain for this device in the system management software.

ATTENTION: Les appareils munis d'antennes externes doivent utiliser uniquement des antennes certifiées par le fabricant. Le ou les administrateurs doivent s'assurer que les niveaux de puissance isotrope rayonnée équivalente (PIRE) de tous les appareils munis d'antennes externes sont conformes aux normes réglementaires du pays/domaine hôte. Le ou les installateurs doivent enregistrer le gain d'antenne (dBi) de cet appareil dans le logiciel de gestion du système.

USB Interface

The 310 Series access points are equipped with a USB port for connectivity with cellular modems and other USB client devices.

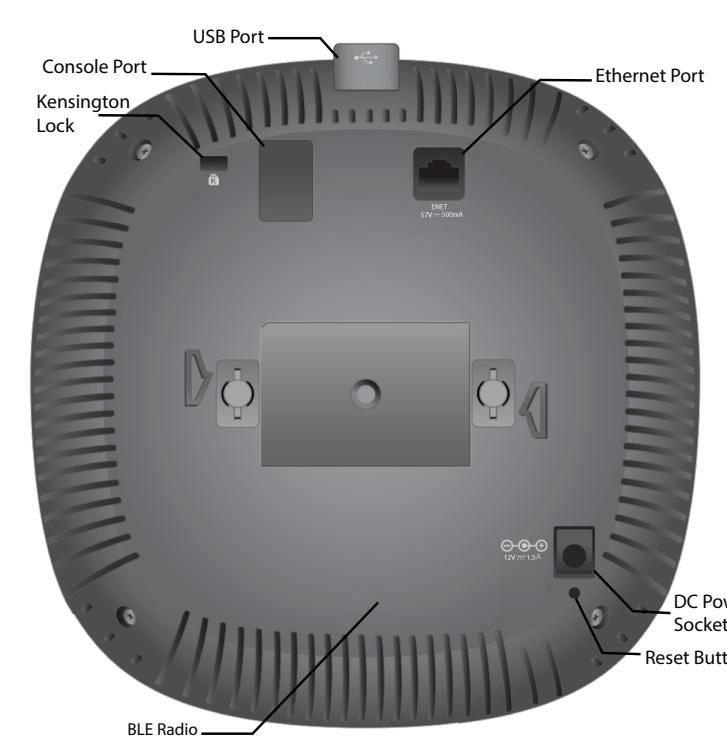
Figure 3 USB Port



When powered by an 802.3at or DC source, the USB port can supply power up to 5W.

Note: The USB interface is disabled when the access point is powered by an 802.3af PoE source.

Figure 4 Back Panel

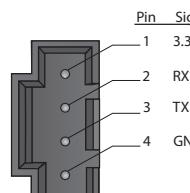


Console Port

The console port allows the user to connect the access point directly to a serial terminal or laptop for local management. Connect the device to a terminal or terminal server using an Ethernet cable.

The port is a 4-pin HDR connector with pin-out details in Figure 5.

Figure 5 Serial Port Pin-Out



Ethernet Ports

The 310 Series access points are equipped with a 100/1000Base-T auto-sensing MDI/MDX Ethernet port. This port supports wired-network connectivity, in addition to Power over Ethernet (PoE) from IEEE 802.3af and 802.3at compliant power sources.

This device accepts 56V DC (802.3at), or 48V DC (802.3af) nominal as a standard powered device (PD) from power sourcing equipment, including PoE midspan injector or a PoE-sourcing network infrastructure.

The port is an RJ45 connector, marked on the enclosure with "57V 600mA."

Figure 6 RJ45 Gigabit Port Pin-Out

1000Base-T Gigabit Ethernet Port	RJ-45 Female Pin-Out	Signal Name	Function
Bi_DA+	1	Bi-directional pair +A	
Bi_DA-	2	Bi-directional pair -A	
Bi_DB+	3	Bi-directional pair +B	
Bi_DC+	4	Bi-directional pair +C	
Bi_DB-	5	Bi-directional pair -B	
Bi_DD+	6	Bi-directional pair +D	
Bi_DD-	7	Bi-directional pair -D	

Kensington Lock Slot

The 310 Series access points are equipped with a Kensington lock slot for additional security, as shown in Figure 4.

Reset Button

The reset button can be used to return the access point to factory default settings. To reset the access point, refer to the steps below:

- Power-off the access point.
- Press and hold the reset button using a small, narrow object, such as a paperclip.
- Power-on the access point without releasing the reset button. The power LED will flash within 5 seconds.
- Release the reset button.

The power LED will flash again within 15 seconds indicating that the reset is completed. The access point will now continue to boot with the factory default settings.

Power

The Ethernet port supports PoE-in and can draw power from an 802.3at (recommended) or an 802.3af source.

If PoE is unavailable, the 310 Series access points have a single 12V/36W DC power input to support the AP-AC-V30B AC-to-DC power adapter kit (sold separately).

When both 802.3at and DC power sources are available, the DC power source will take precedence. The access point will simultaneously draw a minimal current from the PoE source. In the event that the DC source fails, the access point will switch to the 802.3at source.

The 310 Series operates without restriction when powered by an 802.3at and DC power sources. In this mode the USB interface is enabled and supports up to 1A/5W to a powered device (PD).

When powered by an 802.3af PoE source, the access point operates in Power Save mode. In this mode, the USB interface is disabled.

Table 1 Power Modes

Power Source	Limitations	USB Output
DC (AP-AC-12V30B)	No restrictions	1A/5W
802.3at PoE+	No restrictions	1A/5W
802.3af PoE	USB disabled	Disabled

Before You Begin

CAUTION: FCC Statement: Improper termination of access points installed in the United States configured to non-US model controllers is a violation of the FCC grant of equipment authorization. Any such willful or intentional violation may result in a requirement by the FCC for immediate termination of operation and may be subject to forfeiture (47 CFR 1.80).

ATTENTION: Déclaration FCC l'arrêt incorrect des points d'accès installés aux États-Unis qui sont configurés sur des contrôleurs autres que le modèle agréé aux États-Unis est considéré comme contrevenant à l'homologation FCC. Toute violation délibérée ou intentionnelle de cette condition peut entraîner une injonction d'arrêt immédiat de son utilisation par la FCC et peut déboucher sur la confiscation de l'équipement (47 CFR 1.80).

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Contacting Dell

Website Support	
Main Website	dell.com
Contact Information	dell.com/contactdell
Support Website	dell.com/support
Documentation Website	dell.com/support/manuals

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Installing the Access Point

CAUTION: EU Statement:
Lower power radio LAN product operating in 2.4 GHz and 5 GHz bands. Please refer to the *User Guide* for details on restrictions.

Produit réseau local radio basse puissance operant dans la bande fréquence 2.4 GHz et 5 GHz. Merci de vous référer au manuel utilisateur pour les détails des restrictions.

Low Power FunkLAN Produkt, das im 2.4 GHz und im 5 GHz Band arbeitet. Weitere Informationen bezüglich Einschränkungen finden Sie im Benutzerhandbuch..

Apparati Radio LAN a bassa Potenza, operanti a 2.4 GHz e 5 GHz. Fare riferimento alla manuale utente per avere informazioni dettagliate sulle restrizioni.

Access Point Pre-Installation Checklist

Before installing your 310 Series access point, ensure that you have the following:

- CAT5E UTP cable or better
- One of the following power sources:
 - IEEE 802.3at or 802.3af-compliant Power over Ethernet (PoE) source. The PoE source can be any power source equipment (PSE) controller or midspan PSE device
 - Dell AP-AC-V30B AC-to-DC power adapter kit (sold separately)

For W-AP314 and W-AP315 access points only:

- Dell controller provisioned on the network:
 - Layer 2/3 network connectivity to your access point
- One of the following network services:
 - Aruba Discovery Protocol (ADP)
 - DNS server with an "A" record
 - DHCP Server with vendor-specific options.

Note: Dell access points are designed in compliance with governmental requirements, so that only authorized network administrators are permitted to change the settings for this device. For more information about access point configuration, refer to the Quick Start Guide and User Guide for your device.

Verifying Pre-Installation Connectivity

Note: The instructions for the following section are applicable to W-AP314 and W-AP315 access points only.

Before installing access points in a network environment, make sure that they are able to locate and connect to the controller after power on.

Specifically, you must verify the following conditions:

- When connected to the network, each access point is assigned a valid IP address
- Access points are able to locate the controller

Refer to the AOS Quick Start Guide for instructions on locating and connecting to the controller.

Pre-Installation Network Requirements

After WLAN planning is complete and the appropriate products and their placement have been determined, the Dell controller(s) must be installed and initial setup performed before the Dell access points are deployed.

For initial setup of the controller, refer to the AOS Quick Start Guide.

Identifying Specific Installation Locations

You can mount the 310 Series access point to a wall or on the ceiling. Use the access point placement map generated by the Dell VisualRF Plan software application to determine the proper installation location(s). Each location should be as close as possible to the center of the intended coverage area and should be free from obstructions or obvious sources of interference. These RF absorbers/reflectors/interference sources will impact RF propagation and should have been accounted for during the planning phase and adjusted for in RF plan.

Identifying Known RF Absorbers/Reflectors/Interference Sources

Identifying known RF absorbers, reflectors, and interference sources while in the field during the installation phase is critical. Make sure that these sources are taken into consideration when you attach an access point to its fixed location. Examples of sources that degrade RF performance include:

- Cement and brick
- Objects that contain water
- Metal
- Microwave ovens
- Wireless phones and headsets

Connecting Required Cables

Install cables in accordance with all applicable local and national regulations and practices.

Verifying Post-Installation Connectivity

The integrated LEDs on the access point can be used to verify that the device is receiving power and initializing successfully (see [Figure 1](#)). Refer to the AOS Quick Start Guide for further details on verifying post-installation network connectivity.

Configuring the 310 Series

Note: The instructions for the following section are applicable to W-AP314 and W-AP315 access points only.

Access Point Provisioning/Reprovisioning

Provisioning parameters are unique to each access point. These local access point parameters are initially configured on the controller which are then pushed out to the access points and stored on the devices. Dell recommends that provisioning settings be configured via the AOS Web UI only. Refer to the AOS User Guide for complete details.

Access Point Configuration

Configuration parameters are network or controller specific and are configured and stored on the controller. Network configuration settings are pushed out to the access points, but remain stored on the controller.

Configuration settings can be configured via the AOS Web UI or CLI. Refer to the respective guides for further details.

Using the Ceiling Rail Adapter

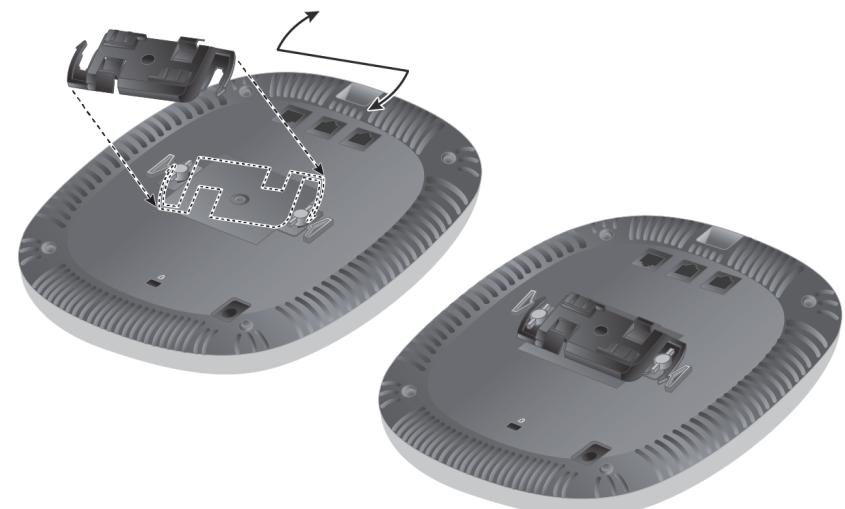
The 310 Series access point includes two ceiling rail adapters for 9/16" and 15/16" ceiling rails. Additional wall mount adapters and ceiling rail adapters for other rail styles are available as accessory kits.

CAUTION: The installer is responsible for securing the access point onto the ceiling tile rail in accordance with the steps below. Failure to properly install this product may result in physical injury and/or damage to property.

ATTENTION: L'installateur est chargé de sécuriser le point d'accès sur le rail de montage au plafond en suivant la procédure ci-après. Toute installation incorrecte du produit peut entraîner des blessures physiques et/ou des dommages matériels.

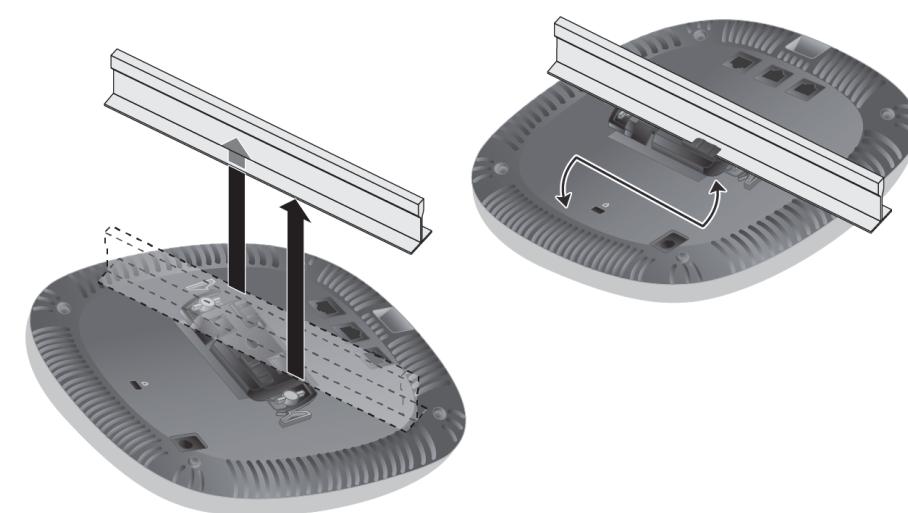
1. Pull the necessary cables through a prepared hole in the ceiling tile near where the access point will be placed.
2. Place the adapter against the back of the access point with the adapter at an angle of approximately 30 degrees to the tabs (see [Figure 7](#)).
3. Twist the adapter clockwise until it snaps into place in the tabs (see [Figure 7](#)).

Figure 7 Attaching the Ceiling Rail Adapter



4. If necessary, connect the console cable to the console port on the back of the access point.
5. Hold the access point next to the ceiling tile rail with the ceiling tile rail mounting slots at approximately a 30-degree angle to the ceiling tile rail (see [Figure 8](#)). Make sure that any cable slack is above the ceiling tile.
6. Pushing toward the ceiling tile, rotate the access point clockwise until the device clicks into place on the ceiling tile rail.

Figure 8 Mounting the Access Point



7. On the W-AP314 and W-IAP314 access points, install the external antennas according to the manufacturer's instructions, and connect the antennas to the antenna interfaces on the access point.



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Part Number 0511904-01 | April 2016



0511904-01